

# Tharpe Robbins

REDEFINING RECOGNITION

TharpeRobbins offers over 100 years of experience providing recognition programs for corporate customers. Our core strengths and market differentiators are customer service, technological innovation and flexible administrative solutions.

## Summer 2008



"We would like to recognize the TharpeRobbins Company as a valuable contributor to our success and present to you the AEGON Supplier Excellence Award for 2007. You have met and exceeded the criteria for being a truly outstanding partner."

**Vice President**  
**AEGON Insurance Group**

## Things people are saying about TharpeRobbins ...

Thank you so much!  
I normally would not be worried but I have planned a celebration for a meeting on Monday! I am so glad it will arrive on time!  
Thank you so much for the great follow-up!

**Presenter**  
**Bristol Myers Squibb**

I just received the replacement 30 year pin. Thank you for your prompt attention and resolution to this matter. I greatly appreciate all you help with this!

**Executive Administrative Assistant**  
**Allstate**

I enjoy working with you. Your professionalism is extraordinary. I am glad SRA International chose TharpeRobbins for our service awards program.

**Manager of Rewards & Recognition**  
**SRA International, Inc.**

I ordered this morning. I spoke with a very pleasant young lady on the phone. Fast and easy...I had beautiful things to select from. Thanks very much. UWMF really is a great place to work.

**Recipient**  
**UW Medical Foundation**

When I told her about our conversation and how you empathized with the flooding problems we've had, she was overwhelmed that you offered to replace the equipment...I must also add how your offer and thoughtfulness is a reminder of why we chose you to partner with for our service awards. Your kindness and willingness to go above what is expected is outstanding.

**HR Representative**  
**Welborn Clinic**

Thank you so much! You are great to work with!

**Administrator**  
**Central States Fund**

Thank you for the rush delivery of the two additional items. You are awesome! I greatly appreciate it.

**Administrator**  
**IBM Employee Services**

So far – EXCELLENT. Everyone loves the program. Great job!

**HR Administrator**  
**Purolator**

I printed out the return label and paperwork. I will have UPS pick up the feeder on Monday. I am now once again excited. Thank you for your excellent service with regards to this matter. It is appreciated and should not go unnoticed!

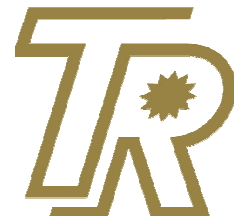
**Recipient**  
**SunGuard Higher Education**

Words cannot convey how satisfied I am with ALL of the gifts. I am sure the honorees are going to be satisfied as well. Thanks for all of your help and suggesting the gift package. I really appreciate your business and look forward to working with you next year.

**Communications Specialist**  
**Federal Reserve Bank**

Thank you for your outstanding customer service! I am terribly sorry for the inconvenience; I was certain the Man's Watch would be suitable. I am disappointed to learn it was just too bulky and big for me. ☺ I'll send the watch back right away and make another selection.

**Recipient**  
**Countrywide**



## Our Mission & Vision

### Our Mission

To foster superior performance in organizations by creating new standards for employee recognition and rewards through imaginative solutions, flawless execution, professional services, and world-class technology.

### Our Vision

To be the leader in managed recognition and reward solutions that drive higher levels of employee engagement and fulfillment.



## Things people are saying about TharpeRobbins ...

Thank you for your efforts in making my "milestone service award" a happy ending. I received the replacement gift last week and it completely works. The CD, turntable, radio and cassette player all work in the replacement item. I will share my story of "customer satisfaction" with my coworkers. It would not have been possible without you. Again, thank you.

**Recipient**  
**Honeywell**

Thank you very much...you are awesome!

**HR Operations Administrator**  
**XL Global Resources**

Thank you for the GREAT communication on my reward. I greatly appreciate the thorough process and your professional demeanor.

**Sr. Manufacturing Engineer**  
**Honeywell Aerospace**

Thank you for all your help over the years. It has been a pleasure working with you and the others. You have made my job easier and I am sure that you will assist...equally as well.

**Telecom Coordinator/Clerical Support**  
**HR Department**  
**Arnprior Aerospace**

Thanks for all your help...All you folks are so wonderful to work with.

**Human Resources Assistant**  
**Carson City Hospital**

I just wanted to say thank you so much for all you have done. You had all the gifts here on time and we had the event and it went perfect. This was my first event and you made it so easy for me. I just wanted to let you know how much I truly appreciated it.

**Administrative Assistant**  
**HR Department**  
**Barry University**

I received the delivery today. Thanks for pushing these awards ahead. I really appreciate all your hard work!

**Global Human Resources**  
**General Motors**

Thank you so much! You all have "out-done" yourselves. I apologize for not informing you about our banquet date and all the extra work we put your team through just to satisfy us. Your every effort is greatly appreciated.

**Program Coordinator**  
**Southampton Memorial Hospital**

I also wanted to thank you for your attention to detail and for following up with me continuously – your coordination of the process has been great.

**Coordinator**  
**Joslin**

Thank you for all your help throughout this process, I appreciate it. You have been great to get back with me so quickly at any request that I have had. Thanks.

**Recipient**  
**Ecolab**

Hi...and yes, everything is going just GREAT! In fact, I am starting to think that there might be something wrong just because I NEVER have a problem with this program. You guys are GREAT!

**Senior Administrative Assistant**  
**First American Title Insurance Company**

May I offer my sincerest thanks and appreciation for all your hard work on this project. What a great team!!! Your insight and perseverance in keeping all the moving parts to this project on task has been invaluable. Thank you. Congratulations!!!!

**Administrator**  
**Ford Motor Company**

Thank you for your superb customer service! You are an excellent example of what customer service should be for every company.

**Recipient**  
**ITT Corporation**

Thank you for always providing such good customer service. It is much appreciated!

**Administrator**  
**UCB, Inc.**

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P360