



TharpeTRRobbins

RECOGNITION CHANGES EVERYTHING

TharpeRobbins offers over 100 years of experience providing recognition programs for corporate customers. Our core strengths and market differentiators are customer service, technological innovation and flexible administrative solutions.

Fall 2009

Things people are saying about TharpeRobbins ...

"The service you and your company provided me is greatly appreciated and I tell everyone here at work what a big help you were to me. Again, thank you."

Recipient
Coca-Cola

"Thank you so much for all of your assistance during this transition time. You have been more helpful than words can describe."

Senior Administrative Assistant
Kindred Healthcare

"I would like to take the time to let you know how much I appreciated the quick response time and professional assistance that I received. Two weeks later all is well I have my beautiful pocketbook."

Recipient
Verizon

"Thanks again for the services that you and your team are providing. The package arrived yesterday and was in perfect condition. The ring is beautiful and I will enjoy it for years to come. Thanks!"

Recipient
Land O'Lakes

"Thanks so much!!! I did receive my beautiful tennis bracelet...Thanks for your prompt support, in today's world this doesn't happen too often."

Retiree
Colonial Pipeline

"The service awards look exquisite..."

Administrator
Absopure

"I received my ring yesterday and I just wanted to tell you that it is so beautiful. What a great company I work for."

Recipient
AAA Mid-Atlantic

"My CSR has been PHENOMENAL in helping me out. She has gone way beyond her normal duties to help me and I just wanted to let someone know to please give her the recognition that she deserves."

Accounting Department
Aegon

"Just a note to recognize and thank our Account Manager. She was extremely helpful in resolving a service award problem I had. The circumstances were complicated and she really went above and beyond."

Recipient
Analog Devices, Inc.

"By the way, our Service Awards Program was wonderful and the certificates and gift boxes were very much appreciated. Thanks for the work you and your associates did to help make our program successful."

HR Administrator
Coppin State University

"The camera is perfect. It was carefully packaged and all contents were included. This gift is highly appreciated and I must say the award gifts and the range to choose from are over the top. The catalog is very well thought out and organized and a pleasure to look through. I really like the online ordering system, navigation was a breeze and being able to track the package is as good as it can be. Thank you and First Data very much and have a great day!"

Recipient
First Data Corporation

"The gifts that have been coming in look GREAT. Good quality, nicely packaged -- I'm very happy I made the move from to you this year!"

Administrator
Cortland Regional Medical Center



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Our Mission & Vision

Our Mission
To foster superior performance in organizations by creating new standards for employee recognition and rewards through imaginative solutions, flawless execution, professional services, and world-class technology.

Our Vision
To be the leader in managed recognition and reward solutions that drive higher levels of employee engagement and fulfillment.

Omni

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THE MASTERPIECE COLLECTION™



Things people are saying about TharpeRobbins ...

"Thank you for the shipping notice for my ten-year award. This is the first time I've actually utilized Tharpe's employee recognition awards program personally since I started administering it. I really like this letter with its note of congratulations, product verification, and shipment tracking capability. This is a very nice piece of our employee recognition program that we can be proud of, and we appreciate your continued high-value service to LabCorp."

Director
LabCorp

"I really do appreciate your partnership!"

Administrator
Land O'Lakes

"I wanted to let you know that we are receiving really good feedback on the service awards. The presentation is really nice as well as the gifts they are receiving. The jewelry box that comes with any jewelry order is great. The person doesn't know that they are also receiving the jewelry box, so it's an extra bonus. The art work with the Loehmann's logo on the matting is a nice touch. I also wanted to let you know that our Account Manager is a great resource to turn to when I need help with the program. She responds quickly and always has the answer to my questions. I am happy that we were able to turn our service awards over to you because the program really runs itself after you initially set it up."

Administrator
Loehmann's

"We received the award for ... today. Phenomenal service!"

Executive Assistant
Canteen Services, Inc.

"I did receive it. It looks great. Thank you for your help. Everyone was very impressed with the turnaround time and the quality of the work. I am excited that we now have some buzz around the initiative."

Associate Director, Human Resources
MasTec

"Many thanks! It is reassuring to know that the surveys are an effective tool and you are attentive to feedback."

Director
MetroHealth System

"Often times people call to complain, however a recipient called to say that she received wonderful customer service from you!!! She ordered an item for her years of service and simply didn't like the item. When she called to inquire on how to return the item, she was treated wonderfully. She couldn't say enough about how happy she was with her experience ...I definitely think we made the right decision by choosing TharpeRobbins as our recognition company."

Coordinator
MetroHealth System

"Oh by the way, I was having dinner at a co-worker's house a couple of weekends ago and he complimented TharpeRobbins on how nice you all are. He had to return something and he said the service was fabulous! So kudos to all of you!"

Administrator
Ricoh Electronics

"All in all I was thoroughly impressed and very appreciative of the gift I received, just wanted you to know that, and that it meant a great deal to me! In these times of down turned economy, it was a very 'special' gift I received, from a very 'special' company I work with. I am very proud to be an employee here at Rockwell Collins, Inc."

Recipient
Rockwell Collins

"A recipient said he spoke to someone in your office today. He didn't know 'who' but said they were very nice! Thanks for taking good care of our employees!"

Administrator
University of Michigan

"You have no idea how much I appreciate your EXCELLENT customer service! You always respond quickly and courteously, and you really understand how things work behind the scenes. THANK YOU!"

Administrator
Abitibi Bowater

"I received my gift and had the opportunity to wear it for a special celebration yesterday. I received numerous compliments! Thank you and Imerys for acknowledging my time with the company in such a generous manner."

Recipient
Imerys

