



TharpeRobbins

REDEFINING RECOGNITION

TharpeRobbins offers over 100 years of experience providing recognition programs for corporate customers. Our core strengths and market differentiators are customer service, technological innovation and flexible administrative solutions.

Winter 2008



Things people are saying about TharpeRobbins ...

I just wanted you to know that I had the opportunity to view your Presentation Training Module and thought it was an excellent tool for managers out in the field. I currently use your techniques when presenting awards and it truly emphasizes the importance of the event. Again, thanks for a job well done!

**Manager
General Dynamics**

If I hate retirement (unlikely) and decide to go back into HR, I will definitely recommend you and the TharpeRobbins Co. to whoever I end up working for. Many vendors claim that they will be a business partner, but you have truly lived up to that moniker. You have worked with us to achieve the goals we have set, been extremely responsive and have always gone the extra mile for us. In my book, that says volumes.

**HR Manager
LabCorp**

Thank you! Thank you!! Thank you!! It probably wouldn't be appropriate, but this "crusty" 63 year old truck driver would like to give you a GREAT BIG TRUCK DRIVER HUG for helping me out and getting those awards to me before Christmas!!

**Recipient
Roadway (Accident Prevention Program)**

I want to express total gratitude for your assistance in the delivery of my wife and I's award. Vicki said she would wait until I got home to open the shipping wrap, but I'm not holding my breath. She has been more excited than I in receiving it in our home. You've been a Saint, Thank you for all you do for Aquila; and in my opinion, you're priceless to your Award Center.

**Recipient
Aquila**

Thank you again!!! YOU ROCK!!

**HR Administrator
Acosta Sales and Marketing**

Your customer service person was exceptional. She was so professional and helpful, I cannot say enough about her skills.

**Recipient
Rockwell Collins**

Thank you for responding. The item that I would like to receive is a "Men's Versailles Watch" Item# 76987. I appreciate your help very much! In this day and age, good service is hard to find and you have certainly been helpful.

**Recipient
Chrysler**

Thanks for your help in resolving this. We appreciate the great customer service provided by TharpeRobbins!

**Administrator
City of Charlotte**

You have been so helpful! Words cannot adequately express my appreciation for all the time you have taken to answer my questions. I just wrote a little card with the date 11/14 on it and I will keep it on my keyboard as a reminder. I'm excited already!!

**Recipient
Clearwater Christian College**

Thank-You for your promptness, attentiveness and professionalism.

**Recipient
PeoplePC Online**

I received the package yesterday and have begun passing them out. I just wanted to share how pleased and excited our team members are! They love the certificate and the products they can choose from. One found exactly what he had been wanting. Thank you both for working on this for me.

**Training Coordinator
First Commercial Bank**

Our Mission & Vision



Our Mission

To foster superior performance in organizations by creating new standards for employee recognition and rewards through imaginative solutions, flawless execution, professional services, and world-class technology.

Our Vision

To be the leader in managed recognition and reward solutions that drive higher levels of employee engagement and fulfillment.

Things people are saying about TharpeRobbins ...

Thanks so much. It's normally so difficult to get anything done from here without a flurry of Emails or DHL mail. I really appreciate this. Please tell your supervisor, you get a gold star for service. I will do the same at Fluor.....Cheers & thanks again.

Supervisor
SCT Site QC SupvOlefins II Project
Shuaiba, Kuwait

If you recall, you helped me greatly when I was deciding on what to order, especially by looking at some of the jewelry items for me and offering your opinion as to what really looked nice in person as opposed to just choosing from a picture.I was very pleasantly surprised. It really is very lovely and I am happy I chose that. I just thought that you would appreciate hearing that feedback. Thank you again for all your help on this. It was greatly appreciated.

Senior Paralegal/Senior Stock Plan Administrator
InterDigital Communications, LLC

The watch was beautiful and I have gotten all the service awards. Thanks for doing such a great job and getting the watch taken care of as quickly as you did!!

HR Administrator
McWane Cast Iron Pipe

We have truly been pleased with the programs that TharpeRobbins is providing. We have received numerous compliments...you are wonderful and have always delivered the promises that you make.

Administrator
Northeast Georgia Health

....., we owe The TharpeRobbins Company big time! They seem to make us look good all of the time and I am sure they have to bust their rear ends to do it. **THANK YOU THE THARPEROBBINS COMPANY..!!!!**

HR Admin. Asst.
Northern Tool

You're awesome. Thank you so much for the info. Employees never cease to amaze....even when they are retired...never a dull moment. Thanks again!

HR Administrator
Philadelphia Gear

Have I told you lately what an absolutely great Service Rep you are!!!

Executive Administrative Assistant - Human Resources
NCCI Holdings, Inc

....called to say "Thank You" for keeping in touch and for all her assistance.

Recipient
Proctor and Gamble

..... did an excellent job helping me through the process..... Thanks

Recipient
South Carolina Electric and Gas

Thank you for taking the time to try and find more information about my telescope. The information you sent will help. I was very surprised and pleased to know that someone actually cared about my survey results and spent time to help me. THANKS FOR THE HELP.

Recipient
TSYS

In our meeting today, my manager mentioned he received an email or voicemail from an employee, saying how professional your customer service was and how much he appreciated it.

Associate, Compensation
TVA (Tennessee Valley Authority)

Thank you for your fast response! You and everyone else I have dealt with have been very helpful. Thank you so much for the great service.

Administrative Assistant - Human Resources
The Villas of Grand Cypress

Thanks for all your help in the years past. You were always readily available and willing to help. Thanks again.

Administrator
Saint Anthony's Medical Center

